27th April 2023

Report of the Chair of the Health and Wellbeing Scrutiny Committee

Matters referred to Cabinet in accordance with the Overview and Scrutiny Procedure Rules

Exempt Information

None.

Executive Summary

The following Committee has referred the following matter to Cabinet:

Scrutiny Committee	Title of Matter referred	Date of Scrutiny meeting
Health and Wellbeing	Public Toilet Provision Within	28 th March 2023
Scrutiny Committee	Tamworth	

Background

To update Cabinet and to make recommendations to it following consideration of matters by the Health & Wellbeing Scrutiny Committee.

Following a petition received at Full Council meeting in July 2022, the Assistant Director, Assets attended the meeting to update the Committee on the current toilet provision within Tamworth.

The Assistant Director, Assets highlighted to the Committee:

- the current toilets which were open to the public and the opening times, which included that the castle grounds toilets were open daily between 9-5pm (year round) and these included a Changing Places facility which was accessible on request to the CCTV control centre.
- 2. The cleansing arrangements in place currently, which for the Castle Grounds toilets and the challenges faced
- 3. The potential alternatives available to improve public access to toilets, including community toilet schemes.

The Committee commented and sought clarification in the following areas:

- 1. Whether the Changing Places facility could be made accessible for those users who needed those facilities on a 24/7 basis, and any arrangements which would need further consideration. The Assistant Director reported that as access was granted via the CCTV control room there was 24/7 capability, however there would be very limited assistance available locally out of hours if any alarm were activated. The Committee discussed and suggested that a safety feasibility assessment could be considered prior to extending the operating hours, which could indicate if additional facilities could be installed, such as an intercom, in addition to an alarm, inside the Changing Places facility.
- The adequacy of the current hours of cleaning of the Castle Grounds toilets which did not appear sufficient, and which could impact on the users' experience of the free childrens' play facility and other facilities within the area. The Committee requested that further consideration be given to methods of recruitment of cleaning staff, as well

- as to the number of hours allocated to the Castle Grounds toilets' cleaning, in particular at busy times which had been noted as weekends and school holidays.
- 3. Whether Officers had explored the community toilet scheme alternatives, where it was reported that this had not been explored as yet.

Following its consideration of the above item, the Committee agreed to make the recommendation to Cabinet as set out below.

Recommendations

RESOLVED that the Committee make the following recommendations:

- That Cabinet explore the allocation of contingency funds to adequately resource and fund the cleaning of the Castle Grounds toilets, with sufficient cleaning allocated to weekends and holiday periods.
- 2. That Cabinet explore with Officers the Community Toilet Scheme with local businesses.
- 3. That Cabinet continue with the current daily (7 day a week, 9-5pm) opening of the Castle Grounds toilets and explore extending the opening hours during the summer period to 7pm in the evening.
- 4. That Cabinet explore the installation of an intercom in the Changing Facilities.

(Moved by Councillor D Maycock and seconded by Councillor R Claymore)

Options Considered

None.

Report Author

Councillor D Maycock Chair of Health and Wellbeing Scrutiny Committee